

# Adventure Cancellation Policy

To cancel your participation, you must do so in person at the CSUSB Student Recreation and Wellness Center or submit this [online cancellation form](#). Transferring programs is not allowed.

## Cancellations

- More than 14 days before the program start will receive a full credit or a refund minus a \$10 processing fee.
- 14 days – 7 days before the program start will receive a refund or credit less a 25% cancellation fee, minimum \$10.
- Fewer than 7 days before the program start of the trip will not receive a refund or credit.

Cancellations made by CSUSB Adventure will receive a full refund or credit. Credit may take 72 hours to post to account. Credits must be redeemed in person at the SRWC. Some programs have special cancellation terms. All refunds will be by check and will be mailed. Refunds take up to 6 weeks to process.