### **Applicant Guide**

Follow these simple steps to apply for a State job at California State University, San Bernardino. For your convenience, this guide can be used for new and returning employee/external applicants.

### Note:

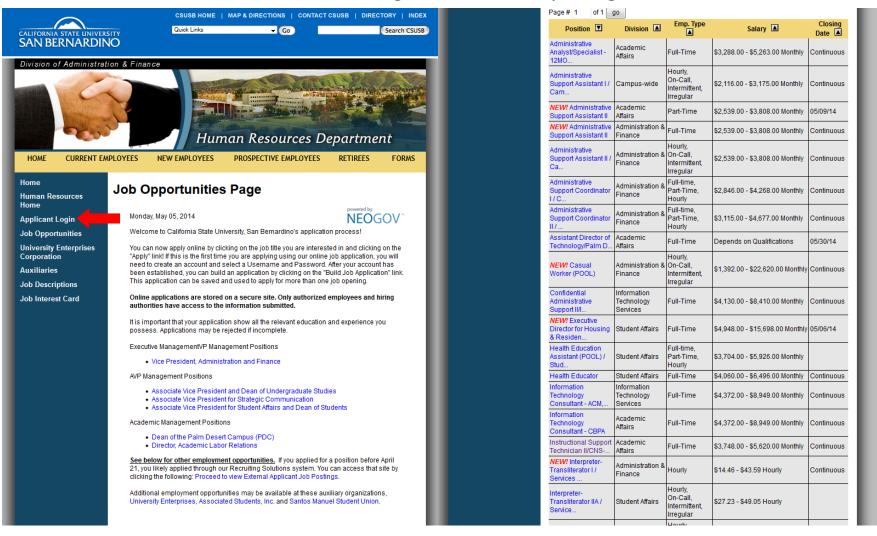
Please be advised that your log-in will expire after 20 minutes of inactivity.

### Welcome to CSUSB

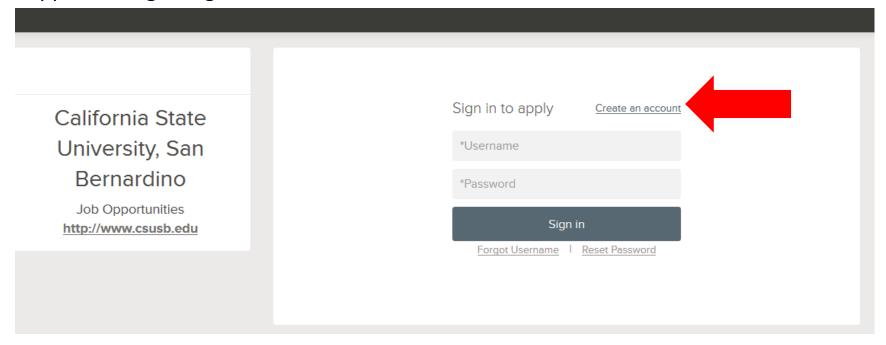


# Welcome to the Employment Page

If you already have a NEOGOV account please select the applicant login, otherwise feel free to look through our current openings



# Applicant Login Page



If you have a current username and password feel free to login, a username will usually be different from the email address provided to create an account.

An account can also be created from the link on the right.

If you have forgotten your username or password, you can reset them from the links below Sign In.

You can also create an account or sign in from the Apply link on a Job Posting. Home

**Human Resources** 

Applicant Login

Job Opportunities

University Enterprises Corporation

Auxiliaries

Job Descriptions

Job Interest Card

### **Job Opportunities Page**



Administrative Support Assistant I / Campuswide Job Title:

Job #: 2014-001

Opening Date/Time: Mon. 04/21/14 12:00 AM Pacific Time

Closing Date/Time: Continuous

\$12.16 - \$18.25 Hourly

Salary: \$2,116.00 - \$3,175.00 Monthly

\$25,392.00 - \$38,100.00 Annually

Job Type: Hourly, On-Call, Intermittent, Irregular

CSU San Bernardino - 5500 University Parkway, San

Location: CSO San Bonner Bernardino, California

Department: Campus-wide

### Print Job Information | Apply

Overview

Benefits

Supplemental Questions

Status: Permanent / Probationary & Temporary "non-exempt" positions (with the possibility of the full-time positions converting to probationary)

Work Schedule: To be arranged.

Deadline: A pool of qualified candidates will be established for current and future vacancies. Qualified applicants will be kept active from January 1, 2014 through June 30, 2014.

### Typical Activities:

Under direct supervision, Administrative Support Assistants I's provide clerical support to administrative units and/or Academic Departments. Incumbents may perform reception duties, including filing of documents, answering telephones, typing forms, letters and memos, and performing other clerical duties as assigned.

### **Minimum Qualifications:**

If typing/keystroke skill is required, a keystroke speed of 50 C.W.P.M. is necessary. Applicants must possess the equivalent to one year of experience in general office clerical work, along with a general knowledge of office methods, procedures and practices, and a working knowledge of correct English, grammar, spelling and punctuation. Applicants must possess fundamental writing skills to effectively communicate standard information. Applicants must possess the ability to use standard office equipment, along with the ability to use standard word processing and related computer software packages. Applicants must possess the ability to perform basic arithmetic functions, along with the ability to respond to basic routine inquiries and explain standard policies and procedures to others. Applicants must possess the ability to work cooperatively with a diverse campus community.

California State University, San Bernardino

### California State University, San Bernardino

Job Opportunities http://www.csusb.edu

# Administrative Support Assistant I / Campuswide (POOL) Job Details Apply Create a new account \*Email \*Username \*Password \*What's 7 + 5? ①

California State University, San Bernardino

### California State University, San Bernardino

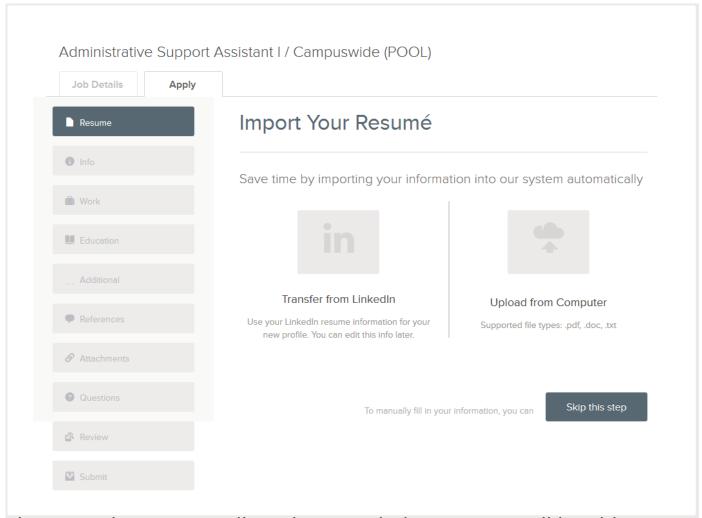
Job Opportunities http://www.csusb.edu

Administrative Support Assistant I / Campuswide (POOL)

Job Details Apply



You can choose to Import your Resume. Either transfer your resume from LinkedIn or upload from your computer.



If you chose to skip this step, this option will not be provided again. You will be able to upload your resume as an attachment before you submit the application.

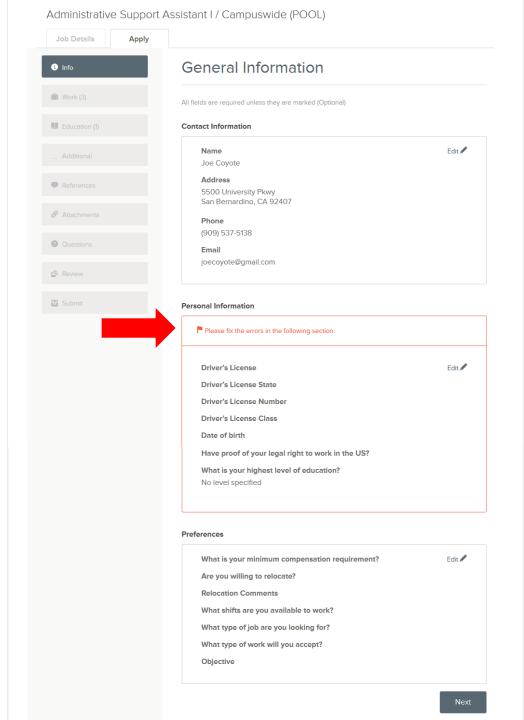
If you choose to upload your resume, your information will be automatically included in your profile.

Please be sure to add any information that was not automatically entered.

All required fields will be flagged.

Once you have completed a section, a check mark will appear next to it.

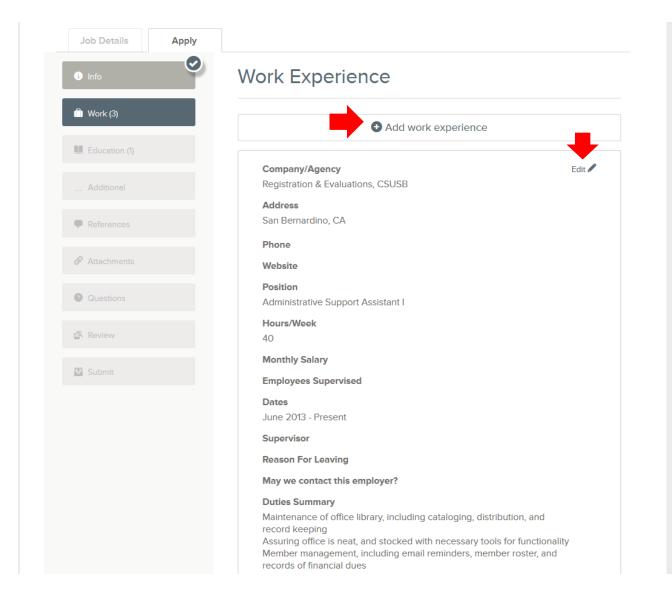




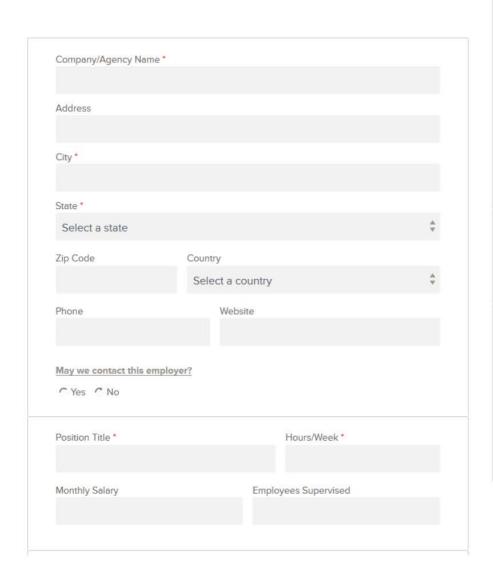
If you have uploaded a resume, your work experience will automatically fill.

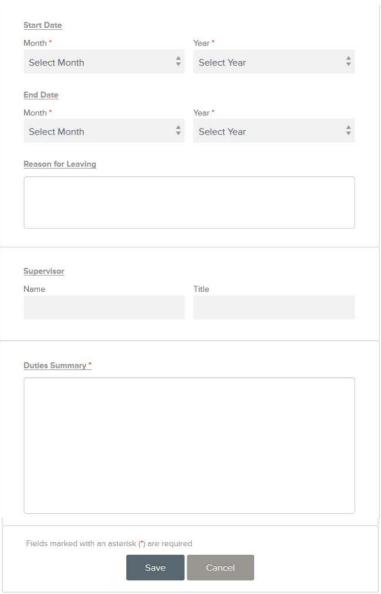
You can still edit and add any information or additional work experience.

Work Experience information is required. You must complete the Work Experience section.



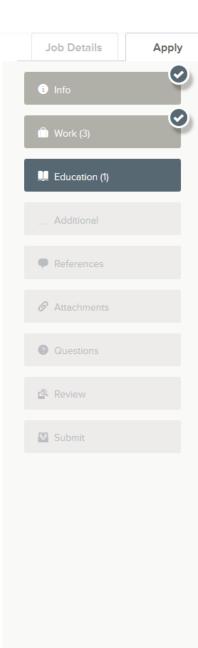
If you chose to skip the upload a Resume or would like to add additional work experience, enter all the information as shown.



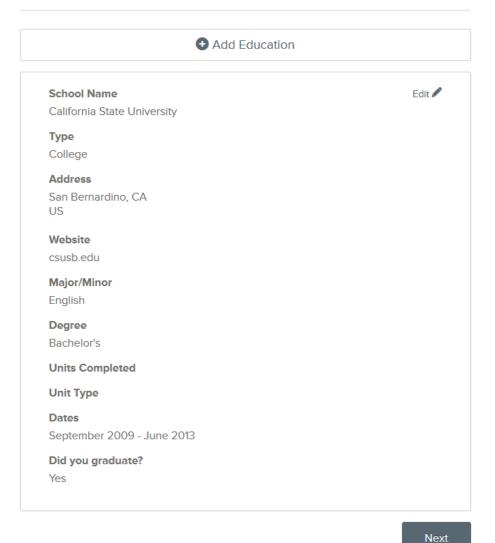


Add Education Information, please include most recent and complete education information.

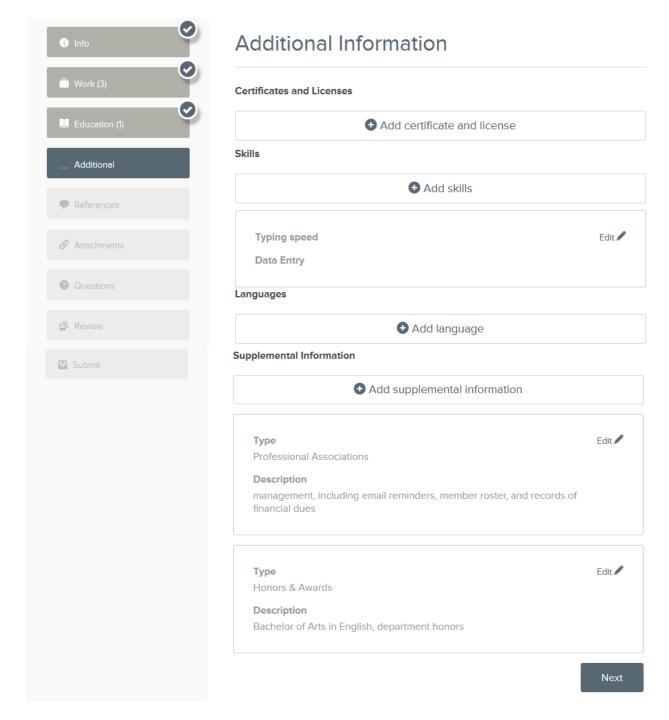
This can contain, but is not limited to: High School Diploma, Bachelor's anc Master's Level Degrees.



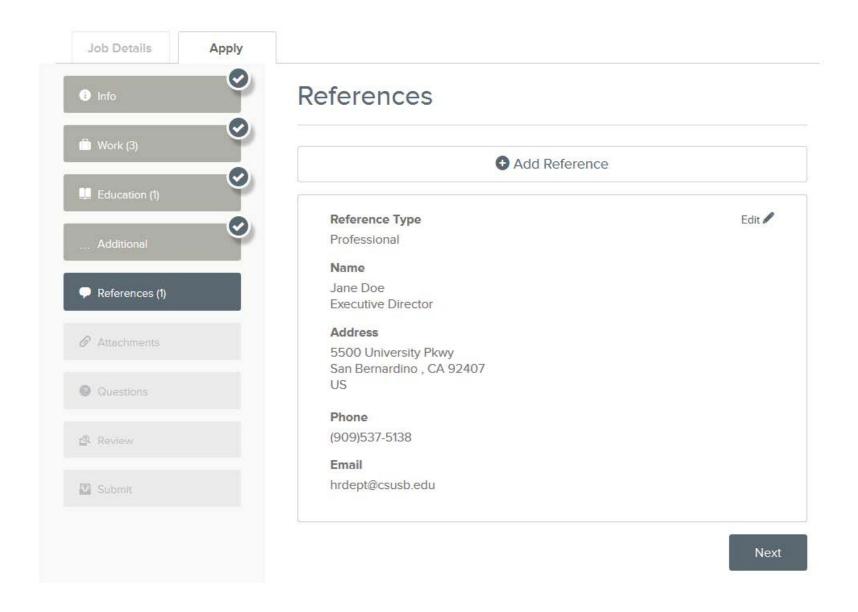
### Education



Please include any additional information that is relevant to you.

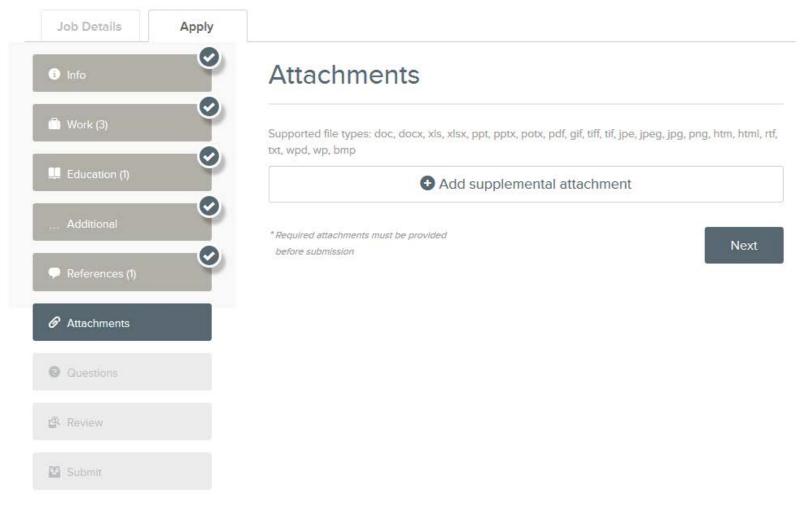


# Please include no less then 3 Professional References.



If you were not able to submit your Resume upon creating your account, you can add it as an attachment.

You can also attach your cover letter and any additional documents.



### **Agency Questions**

The purpose of the following questions is to obtain additional job related information to evaluate you for the position you are applying for or to provide us with statistics needed to evaluate our recruitment program as well as to prepare statistical reports required by Federal, State and local agencies.

*01	Are you at least 18 years of age and able to submit proof at the time of employment?
*02	If an offer of employment is made can you provide proof of your legal right to work in the U. S.?
	Yes No
*03	Are you currently employed or have you ever been employed by CSUSB or any other CSU Campus?
*04	If yes, please list the campus, dates of employment and positions held.
	Administrative Support Assistant II, Records, Registration & Evaluations June 2013-Present Student Assistant, Recreational Sports September 2011-May 2013
*05	Have you worked under any name other than what's stated above?
	CYes No
*06	If yes, please list.
	N/A
*07	Are you related to any current/former CSUSB employee?
	Yes No
08	If yes, please list their name, relationship, department, dates of employment, and position held.
	Sam Coyote, Brother, Center for International Studies & Programs, September 2003-Present, International Academic Program Officer

# Please be sure to answer all agency questions as shown below.

*09	If a California Driver's License is a specified requirement for the position in which you are applying, do you have a valid California Driver's License?
	€Yes "No
*10	If yes, indicate type.
	C Class ∧
	C Class B
	Class C
*11	If you replied 'Yes' to the above question, upon hire you will be enrolled in the CA DMV Employer Pull Notification program. If No, is there anything which would prohibit you from obtaining a California Driver's License?
	N/A
*12	Have you ever been dismissed from employment?  "Yes "No
	res • No
*13	If yes, please explain why.
	N/A
*14	Are you currently a student at CSUSB? If yes, please indicate your status.
Cont	N/A
	IV.

Proceed to review

In addition to the Agency Questions, some positions will require Supplemental Questions. If a position requires Supplemental Questions, please carefully read through and answer with a detailed response. Example 1 is not an acceptable response.

Example 1 Supplemental Questions The purpose of this Supplemental Questionnaire is to obtain additional job related information in order to evaluate your education, training and experience relative to the position you are applying for Please describe your two years of experience as it relates to this position. \*01 N/A Please describe your knowledge of Microsoft Office Programs and ability to use or quickly learn new office support technology systems. Please provide examples of work assignments you have completed using these programs. How would you rate yourself with respect to multi-tasking in a very busy work environment? See Resume. Proceed to review

# Example 2

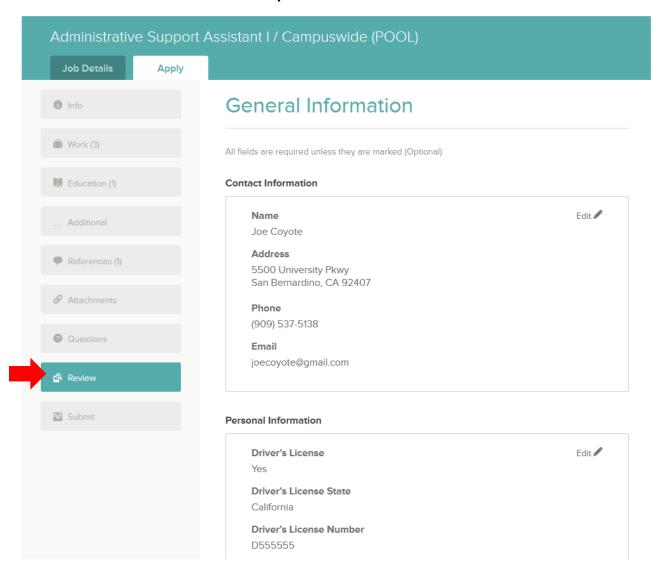
### **Supplemental Questions**

The purpose of this Supplemental Questionnaire is to obtain additional job related information in order to evaluate your education, training and experience relative to the position you are applying for.

Please describe your two years of experience as it relates to this position. In the position of Administrative Assistant for Records, Registration and Evaluations I have been able to maintain the office library including cataloging, distribution and record keeping. I have been responsible for member management this including email reminders, member roster Please describe your knowledge of Microsoft Office Programs and ability to use or quickly learn new office support technology systems. Please provide examples of work assignments you have completed using these Microsoft Office in daily assignments. In order to coordinate records of financial dues I have been required to manage an Excel spreadsheet and have consistently used Microsoft word in creating correspondence to members. How would you rate yourself with respect to multi-tasking in a very busy work environment? The Office of Records, Registration and Evaluations maintains a large number of daily phone calls and walk-in traffic. I have been responsible for managing multiple phone lines and ensuring a balanced flow of traffic in the front office.

Proceed to review

You will have a chance to Review all Application information before proceeding to Certify and Submit. Please take your time to make sure all information is correct and complete.



Once finished simply click the Certify and Submit button.

Proceed to Certify and Submit

On the page, be sure to Certify & Submit by clicking the Accept & Submit button. This will Submit your application for review. You will receive a confirmation email that CSUSB Human Resources has received your application.

# Certify & Submit

By clicking on the 'Accept' button, I hereby certify that every statement I have made in this application is true and complete to the best of my knowledge. I understand that any false or incomplete answer may be grounds for not employing me or for dismissing me after I begin work. I understand that I will have to produce documentation verifying identity and employment eligibility in the U.S. I understand that I may be required to verify any and all information given on this application. I understand that this completed application is the property of California State University, San Bernardino and will not be returned. I understand California State University, San Bernardino may contact prior employers and other references. I understand that I must notify the Human Resources Division of any changes in my name, address, or phone number.

Decline

Accept & Submit

# Congratulations! You have successfully submitted your application!



# **Application Submitted!**

Successfully submitted on 5/06/2014 at 11:20 AM Pacific Time

You can check the status of this application by visiting "Applications" in the main menu bar.

Thank your applying for employment with California State University, San Bernardino. We have received your application. You will receive instructions by email and/or mail as to the next step in the process.

The review process may include one or more of the following: application review and evaluation, performance test, written test, and/or oral interview examination.

Questions asked during the interview process are based on the knowledge and abilities required to successfully perform the job.

Once your application is submitted, your profile will be saved for future applications. You will still have access to edit your profile for future applications.

